

MILWAUKEE COUNTY SAFETY NET CLINIC

2014 Report

2012 Utilization Highlights by Clinic Type

- 63 Milwaukee County Safety Net Clinics (including FQHCs) reported **729,129** total patient visits by **168,045** unique patients*
- The nine clinic locations operated by four **Federally Qualified Health Centers (FQHCs)** reported 352,658 visits by 79,801 unique patients.* The FQHCs provide medical, dental, behavioral health, family planning and HIV/STD services. All FQHC visits and patients numbers reflect just FQHCs and are not replicated below.
- There were 30 non-FQHC **medical** clinic locations in the county, that reported 108,228 visits by 26,020 unique patients.
- There were five non-FQHC **dental** clinic locations that reported 96,639 visits by 22,762 unique patients*
- There were nine non-FQHC **behavioral health** clinic locations that reported 85,711 visits by 3,664 unique patients;
- There were six non-FQHC **family planning** clinic locations, that reported 61,499 visits by 32,108 unduplicated patients.
- There were four non-FQHC **HIV/STD** clinic locations reported 24,394 visits by 3,690 unique patients*

* *Unique patients are patients unique to that clinic. These patients may have visited more than one clinic in the year.*

Milwaukee Safety Net Clinics hosted **729,129** patient visits in 2012.

Federally Qualified Health Centers 352,658

Medical Clinics 108,228

Dental Clinics 96,639

Behavioral Health Clinics 85,711

Family Planning Clinics 61,499

HIV/STD Clinics 24,394

Safety Net Clinics provided care for **168,045** unique patients in 2012.

Federally Qualified Health Centers 79,801

Family Planning Clinics 32,108

Medical Clinics 26,020

Dental Clinics 22,762

HIV/STD Clinics 3,690

Behavioral Health Clinics 3,664

MILWAUKEE HEALTH CARE
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Number of Safety Net Clinics in Milwaukee County offering these screenings:

48	Health Education
42	Blood Pressure
34	HIV
33	Blood Sugar
33	Diabetes
32	Flu Shots
32	Pregnancy Testing
31	STD
29	BMI/Body Composition
28	Cholesterol/Triglycerides
28	Immunizations other than Flu
25	Hypoglycemia
25	Smoking Cessation
24	Behavioral Health
24	Dietary
24	Hepatitis
21	TB Testing
17	Hearing
15	Dental
13	Sickle Cell
11	Osteoporosis
10	Vision
9	Eating Disorder
8	Weight Loss

Other highlights:

- **Walk-ins:** 46 sites (73%) accepted established clients walk-ins, and 35 (65%) accepted new client walk-ins.
- **Payer mix:** 38 clinics (60%) billed 3rd party payers; 31 clinics (49%) used a sliding fee scale and 24 (38%) were completely free to patients.
- **Ages served:** 28 clinics (48%) served all ages, 20 clinics (34%) served patients 18 and over, eight clinics (14%) served patients 12 and over, and two clinics (3%) served pediatric patients exclusively.
- **Hours of service:** 19 (30%) clinics were open under 20 hours a week and 39 (62%) were open over 30 hours a week. 19 (30%) clinics were open on Saturdays; no clinics were open on Sundays.
- **Staff Hours:** In an average month, 47 clinics reported 37,882 hours of staff time.
- **Language Services:** 36 Clinics (57%) offer services in Spanish, 13 (20%) offer services in Hmong. Thirty-five (55%) use a language line with on-call translation services.
- **Ancillary Services:** 36 clinics (57%) provide ancillary services such as lab or radiology.
- **Insurance Enrollment:** 27 clinics (43%) provide assistance with insurance enrollments.
- **Women’s Health Services:** 18 clinics (29%) report providing women’s health services.
- **Specialty Services:** 15 clinics (23%) provide specialty services including cardiology, dermatology, gynecology, neurology and pulmonary.
- **Pharmacy on Site:** 13 clinics (21%) have a pharmacy on site.
- **Medical Home:**
 - 52 clinics (83%) maintain medical records for patients
 - 27 clinics (44%) provide on-call services
 - 22 clinics (35%) offer case management services

For more information, please contact Carrie Koss Vallejo: CKossVallejo@impactinc.org

The Safety Net Clinic 2014 Referral Directory was released in April 2014 and includes referral information about clinics that serve under and uninsured patients in Milwaukee County. It is available online on the Milwaukee Health Care Partnership website, www.mkehcp.org and on the IMPACT website, www.impactinc.org, which also features an interactive map of clinics that accept referrals.